Assessment of the Alpha Prototype Website

Assessment of Ratification table: <u>https://acerwc.tk/RatificationsTable</u>

Ratification table should represent the status of list of countries who currently ratified. Henceforth the tables content should include (the states, signed date, number of periodic reports submitted and period covered).

Content:

- clear and concise; easy to read; appropriate for audience
- Need to include the correct Map of Africa adopted by the African Union for the interactive map. And this feature should be consistently present in all pages.
- Potential Best/Worst Practice: including the list of countries with reservations and declarations to the African children's Charter along with the ratification map.
- Easy to Locate

Usability:

- Need to work on some of the links which am sure will be cleaned up after the full integration of the database with the existing website.
- Site loads quickly, is generally functional
- The search bar needs more filter option to organize the results efficiently. I suggest if you include Date-filter, Geo-location filter & type of report (initial report, periodic report or concluding observation).
- Content and design need to be more user friendly. If it's possible to reuse the reporting timeline feature /used on each countries profile/ for representing the ratification timeline of all state parties.
- File format: most pages in standard HTML
- Alternative formats: PDF for downloadable docs; include link to free viewer; provide HTML version of doc whenever feasible

Structure and navigation

- Consistent navigation scheme; link placement/function is same across site
- Intuitive and transparent structure; easy to find what you are looking for

Visual appearance of site:

• high quality, clear, appropriate for audience

Assessment of Communications: <u>https://acerwc.tk/Communications</u>

The communication table should be restructured into: Communication, State, Articles (Articles under the communication is admissible), Outcome & Date received.

Content:

- The Communication table is not as clear as it needs to be.
- The table needs to be restructured based on the categories suggested above.
- Potential Best/Worst Practice: the table of communication contents must cross reference the state parties profile page for ease of navigation. I suggest if we can make the table more dynamic by creating hyperlinks for each communications. The information provided in the table need to show each communications in contrast with the Articles violated.
- Easy to Locate

Usability:

- Need to work on some of the links which am sure will be cleaned up after the full integration of the database with the existing website.
- Site loads quickly, is generally functional
- The search bar should be consistently featured in all pages including the table of communication
- File format: most pages in standard HTML
- Alternative formats: PDF for downloadable docs; include link to free viewer; provide HTML version of doc whenever feasible

Structure and navigation

- Needs more Consistent navigation scheme.
- Intuitive and transparent structure; easy to find what you are looking for

Visual appearance of site:

• high quality, clear, appropriate for audience

Assessment of Country profile: <u>https://acerwc.tk/Countries/DZ</u>

The country profile is going in the direction we want. I appreciate the fact you have went so far as to include a timeline for submission of reports for each country.

This page is one of the most important pages in the new database as it includes all information that relates to a certain country. Hence, it should include every data the ACERWC have in its repository (with the exclusion of sensitive documents).

These includes:

- ACERWC assigned rapporteur committee member,
- Initial report /already in place/
- Periodic report /already in place/
- Decisions on Communications
- Adopted resolutions
- Concluding observations
- Ratification map /already in place/
- CSO reports /with an option to make it public or classified/
- News & press releases relating with that specific country.

Content:

- clear and concise; easy to read; appropriate for audience
- For the interactive map you need to use the correct Map of Africa adopted by the African Union.
- Great use of timeline to show the submission of reports.
- Potential Best/Worst Practice: this page is about organizing various reports, communications and documents of a specific country in such a way the end user can get a grand picture of the country's Children rights practices.
- Must be Easy to Locate and give more comprehensive information

Usability:

- Need to work on some of the links which am sure will be cleaned up after the full integration of the database with the existing website.
- Site loads quickly, is generally functional
- Content and design seems suitable for a broad range of different users, platforms, etc.
- Need to add social media features for users to share the status of a country.
- File format: most pages in standard HTML
- Alternative formats: PDF for downloadable docs; include link to free viewer; provide HTML version of doc whenever feasible

Structure and navigation

- Consistent navigation scheme; link placement/function is same across site
- Intuitive and transparent structure; easy to find what you are looking for

Visual appearance of site:

• high quality, clear, appropriate for audience

The structure of States menu

- The *State Reports* menu in the current ACERWC website should be changed to *States* with four sub-menu :
 - State parties to the African Children Charter: a brief description of the African children Charter and the number of countries that ratified it along with a status table and state reporting map showing the status of state Reporting.
 - Reports and concluding Observations (this page mirrors what you already developed under <u>https://www.acerwc.tk/RatificationsTable</u> it should also include a map showing status of ratification countries, a feed showing the latest countries to have submitted their reports.) the Initial Report column needs more space/better layout to accommodate all reports submitted by one specific country.
 - Suggestion: The table should be dynamic with a clickable rows (accordion menu style) that trolls open to reveal a mini table for that specific country. The column consists of (state report, period covered, sessions considered, and concluding observation). Each of this reports should have a URL link to the actual documents. Please refer to https://www.achpr.org/statereportsandconcludingobservations
 - State party Reporting Procedure & Guidelines this page gives a detailed information on reporting Procedure & Guidelines to state parties.
 - Overall State parties status this page gives a statistics on the status of ratifications and reporting by state parties. A detailed interactive table that shows (state, Year of ratification, reporting period, Number of overdue reports, state mission, Communications from CSO's, Decisions on Communications & Resolutions). We can make use of other means of representing the data's like pie charts, Histogram or bar charts. This page is very important as it gives a detailed report insight on the status of reporting.

The structure of **Communications** menu

- The *Communication* menu in the current ACERWC website should be restructured to accommodate four sub-menu :
 - *Communication:* this is the list of communications table organized in such a way (Communication, State, Articles (Articles under the communication is admissible), Outcome & Date received)
 A map highlighting the number of communications submitted against state parties should be featured.
 - *About Communications:* a description of what 'Communication' of complaints means, who can submit communications and how the due process take forth.
 - *Procedure & Guidelines to submit complaints:* this page gives a detailed information on reporting Procedure & Guidelines for submitting complaints.

Assessment of Back-end CMS

The Back-end CMS is going great as it is at a skeletal level I don't have a lot of comments.

- There should be a way to enter additional informations as mentioned on the assessment of each elements.
- Ease of access to edit the timeline feature you used on country profiles (or is it automated?)
- There should be a way to make public /classified documentations with end users access level.
- A mini-control for the interactive map should be available. Since at some pages we need to feature a map with the color codes turned on to see the overall ratification map.
- There should be a way to enter multiple periodic reports for a specific country (1st periodic report, 2nd periodic report and so forth).

I have some more comments but as you are still in development I am sure you can clarify them during the staff training.